

IMPORTANT, READ CAREFULLY!

POLICY REDION (ex EUROP ASSISTANCE) MEDICO NO STOP N° 11887

You are insured with Policy Redion for emergency assistance; the Policy includes many guarantees, have a look at our website! The most important ones refer to **your health**:

If you are ill, if you have an accident, if you need hospitalization, if you need medical treatments non available in the place where you work, or if you only have doubts on the treatments, you are receiving...

Call IMMEDIATELY the Organizational Structure for assistance to +39 02.58.28.60.02

Or send an email at sanitario@europassistance.it by specifying:
Full name – Policy number – Action requested – Address and telephone number.

The Organizational Structure (O.S.) can provide you with medical consultation, referral to a specialist physician abroad, medical transfer, repatriation ...

Pay Attention: do not take any initiative before calling the O.S.
otherwise, you may lose the right to be assisted.

The O.S. operators will ask you: Full Name – number of Policy* – type of intervention requested – a telephone number to call you back.

***COLLECTIVE POLICY SISCOS – REDION MEDICO NO STOP N° 11887 – this is the reference you must give to Europ Assistance when asked of Policy, number of Policy, text of Policy or copy of the insurance subscription form...**

The O.S. operators will take charge of your case and will get you in touch with their doctors, who will give you references of their local correspondents, evaluate reports, call the local doctors if you are hospitalized, and assess the need for repatriation, giving timing and procedure. The O.S. operator will also give you the number of your file for any request for **reimbursement of medical expenses** you sustained.

You must also call the Organizational Structure in case of hospitalization, for reimbursement of medical expenses, if applicable.

If you pay for **medical expenses without hospitalization and you did not need to call the O.S.**, send a written report via fax as soon as possible to Europ Assistance (+39 02 58.47.70.19), then send the request for reimbursement within 60 days (Europ Assistance, Claims Liquidation Office, Medical Expenses Reimbursement – Via del Mulino 4 – 20090 Assago – Italy).

CARD containing the number of the ORGANIZATIONAL STRUCTURE operating 24-hour-day.

Always carry it with you and inform people around you!



Assistenza assicurativa agli operatori della cooperazione internazionale

Via Fabio Filzi, 2 – 20124 Milano
Tel. (+39) 02 800.12.108
E-mail: sinistri@siscosservizi.com Web: www.siscosservizi.com

In case of need call the Organizational Structure in operation 24 hours a day:

(+39) 02.58.28.60.02

Or send an email at sanitario@europassistance.it by specifying: Full name – Policy number – Action requested – Address and telephone number.



POLIZZA / POLICY SISCOS MEDICO NOSTOP (Italia – Schengen Area) N° 11887

Comunichi sempre / Always give:
N° di Polizza / Policy Number
Cognome e Nome / Full Name
Assistenza richiesta / Action requested
Indirizzo / Address
Recapito telefonico / A telephone number

For further information please see our website: <https://www.siscosservizi.com/forms/>

If you don't receive an answer from the assistance provider, please contact SISCOS by e-mail at claims@siscosservizi.com