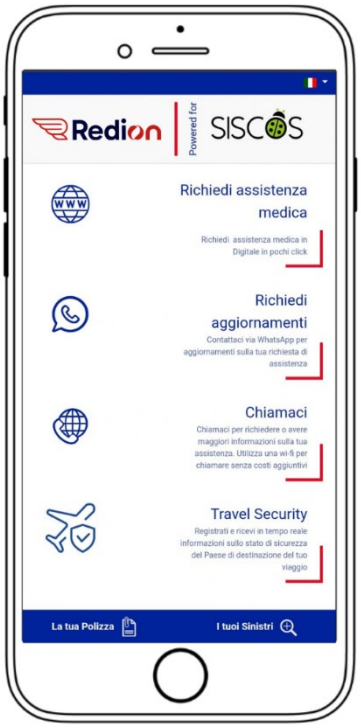
IMPORTANT, READ CAREFULLY

REDION POLICY – MULTIRISKS ON MISSION No. 40236Q

https://siscos.quickassistance.it/

You can choose one of the following four options by clicking on the relevant button:



A) Digital Assistance *(recommended option)*: Enter your details and, in just a few steps, you can submit a digital assistance request directly to the Operations Centre, reporting the issue and providing detailed information about your request. Thanks to your phone's built-in GPS, your location will be identified, making it easier to pinpoint your position, even if you are in remote or difficult-to-reach areas. Once the procedure has been completed, you will receive an **e-mail confirmation and the Operations Centre will contact you as soon as possible** to assess the situation and advise you on the next steps. You can also provide the contact details of a colleague, who will be contacted in the event of an emergency.

B) Phone Call: Call the Operations Centre directly at **(+39) 02 58 28 60 02**, providing the following information: surname and first name – Policy No. 40236Q – type of assistance required – address and telephone number. *

C) Web Call: Contact the Operations Centre directly **using your Internet connection**, providing the following information: surname and first name – Policy No. 40236Q – type of assistance required – address and telephone number. *

D) WhatsApp: Contact the Operations Centre directly via WhatsApp by sending the pre-filled message in the chat. Through the Operations Centre, you can access medical advice, assistance in locating a local specialist, medical transfers and repatriation services. Alternatively, you can always send an email to **sanitario@europassistance.it**, providing the following information: surname and first name – Policy No. 40236Q – type of assistance required – address and telephone number.

IMPORTANT: You must contact the Operations Centre as soon as possible, even if you have already taken action independently, in cases of particular urgency or severity. Failure to comply with this obligation may result in the loss of your right to insurance benefits.

***Please Note:** In the event of a Phone Call or Web Call, always make a note of the case reference number, which you can use when submitting any subsequent **reimbursement claims** to: sinistri@siscosservizi.com.

For further information, you can e-mail sinistri@siscosservizi.com or visit www.siscosservizi.com.

If you have difficulty contacting the Operations Centre,
please send an e-mail immediately to sinistri@siscosservizi.com.